





Sustainability Journey

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Foreword

Agricultural development is necessary for sustaining and improving livelihoods but has to be balanced within the larger ecosystems whose existence is vital for maintaining life on earth. With this belief, Goodhope is committed to providing a path for agricultural commodities that is environmentally sustainable, socially responsible, and economically viable. Goodhope is eager to build stronger partnerships with governments, communities, industry partners and other stakeholders to promote policies and actions that will make sustainably and responsibly produced goods and services the norm.

- Goodhope Sustainability Policy, May 2017.

Widespread collective and collaborative action for sustainability is needed in order to enable future generations to live in a healthy environment with continued availability of sufficient resources to meet needs and support wellbeing.

Within the palm oil sector, strong corporate commitments have been made to implement improved practices for the respect and support of human rights, the sustainable management of natural resources and the protection of biodiversity and ecosystem services, while continuing to contribute to economic growth and development.

Working together –with both internal and external stakeholders– towards common goals is the only way we can mobilize collective action to deliver more transformative change on the ground. As part of our efforts to improve integration of commitments, Goodhope engages in multi-stakeholder collaborations and dialogues to facilitate capacity building and promote increased understanding and awareness as we work on building frameworks for the implementation of actions throughout the Group. In adopting this approach we aim towards achieving targets that will demonstrate measurable contributions to sustainable development.

Conservation Training on Bornean Gibbons and their Habitat, PT Agro Wana Lestari - PT Karya Makmur Sejahtera (26th-28th February 2019).



Presentation on the identification and monitoring of avian species by Waskito Kukuh (Birdpacker organisation). Goodhope Training Center, PT Agro Indomas, Central Kalimantan, 26th March 2019.



Nur Aolya (Primatologist) presented information on primate species. Goodhope Training Center, PT Agro Indomas, Central Kalimantan, 26th March 2019.



Practical training on the identification and monitoring of wildlife species, 27th March 2019.

Collaborations for Conservation

Goodhope has hosted a series of collaborative training events on conservation to support efforts to safeguard biodiversity, rare, threatened and endangered (RTE) species and ecosystem services in and around our oil palm concessions.

Within the past year we have held training sessions for conservation managers and other stakeholders on:

- · Rehabilitation of riparian reserves;
- · Techniques in primate conservation;
- · Identification and monitoring of birds and herpetofauna;
- Identification of tree species.

Conservation Training on the Identification and Monitoring of Wildlife in Oil Palm Concessions (26th-28th March 2019)

A three-day training session at Goodhope Training Centre, PT Agro Indomas, Central Kalimantan, provided participants with opportunities to develop skills in the identification and monitoring of birds, primates and herpetofauna. Topics of training were delivered by Waskito Kukuh of Birdpacker organisation, Nur Aolya (Primatologist) and Hastin Ambar (Herpetologist). The event incorporated both in-class and practical training on the identification and monitoring of wildlife species that may be encountered in Goodhope's oil palm plantation concessions in Central Kalimantan.



Conservation Training on the Identification and Monitoring of Wildlife in Oil Palm Concessions (26th-28th March 2019). Participants included teachers from local schools as well as employees from Goodhope's plantation management units in Central Kalimantan.





Arif Setiawan from Swaraowa delivered the opening presentation at the collaborative conservation training event held at PT AWL-KMS on 26th February 2019.



Eka Cahyaningrum from Borneo Nature Foundation (BNF) presented information on Bornean Gibbons.



Practical training on conducting surveys to monitor gibbons.



Dr. Arbainsyah from ELTI demonstrated techniques for the identification of plant species.

Conservation Training on Bornean Gibbons and their Habitat (26th-28th February 2019)

This event was made possible by Goodhope's engagement with local communities in Bukit Santuai District, Kotawaringin Timur, and involved the collaboration of SwaraOwa, Borneo Nature Foundation (BNF), IUCN Primate-Section on Small Apes, together with the Indonesian Environmental Information Center (PILI), Tropenbos Indonesia Program, and Environmental Leadership and Training Initiative ELTI.

The three-day training program was held at PT Agro Wana Lestari - PT Karya Makmur Sejahtera (PT AWL-KMS) and focused on Bornean Gibbons as key indicators of the health of HCV forests. Participants included representatives from PT AWL-KMS, PT Agro Indomas (AICK) and PT Agro Bukit (ABCK) from Goodhope as well as representatives from Wilmar, Musim Mas and IOI Groups.

Day 1:

- Arif Setiawan from SwaraOwa and Eka Cahyaningrum from BNF delivered material about gibbons, the important role of gibbons for forest ecosystems, and their experiences about gibbon conservation and research programs.
- Evi Indraswati from the Indonesian Environmental Information Center (PILI) delivered a presentation on the importance of social engagement in conservation and restoration programs, providing information on community engagement techniques, strategies to encourage social change and her experience relating to community-based forest restoration programs.
- Dr Arbainsyah from ELTI delivered information on plant identification.

Day 2:

The second day of the training program provided opportunities for practical training on:

- Gibbon population estimates;
- · Identification of plants in HCV area;
- Social surveys by Focus Group Discussion and interview. Each group prepared a report on the results of activities to be delivered the next day.

Day 3

The last day of training began with planting seedlings to support the rehabilitation of the riparian reserve at Egang River. Participants then presented group results on the practical activities conducted on the second day. The training ended with a course evaluation and closing remarks by Mr Gnanasegaran Kasiya (General Manager of PT Agro Wana Lestari).





Business and Human Rights Forum 2019, Jakarta, 27th February 2019.

The event was conducted by the Indonesia Global Compact Network (IGCN), Oxfam, and the International NGOs Forum on Indonesian Development (INFID) in collaboration with the Ministry of Social Affairs and the Ministry of Law and Human Rights as part of the of the Program

"Walking the Talk: Promoting Accountable Business through Advancement of United Nations Guiding Principles on Business and Human Rights (UNGPs) Implementation in Indonesia".



Socialisation of RSPO P&C. 2018 for Management of PT Agro Bukit, Central Kalimantan, 1st March 2019.

The new RSPO P&C 2018 requires companies to implement strengthened procedures for the respect and support of human rights, which can be promoted through the framework of the UN Guiding Principles on Business and Human Rights.

Strengthening the Respect and Support of Human Rights as the Foundation of Sustainability

To help emphasize the respect and support of human rights at the forefront of our practices, Goodhope is engaging with the Indonesian Global Impact Network to learn how to better align our strategies and operations with the UN Guiding Principles on Business and Human Rights, UN Convention on the Rights of the Child (UNRC) and the Children's Rights and Business Principles.

Guidance and case examples developed by the UN Global Compact and its partners provide direction to support the continuous improvement of our business practices in line with corporate commitments and global Sustainable Development Goals (SDGs). The framework complements the various certification systems implemented (see the February issue of our monthly report) to meet commitments and improve performance. This will help to facilitate compliance with RSPO P&C 2018, which requires companies to implement strengthened procedures for the respect and support of human rights, particularly for the better protection of vulnerable groups (e.g. migrant and contract workers, women and children), improved implementation of equal opportunities and implementation of improved grievance mechanisms that better protect complainants.

Promoting Implementation of the UN Guiding Principles on Business and Human Rights

At the "Business and Human Rights Forum 2019" held in Jakarta on 27th February 2019, representatives from Goodhope (Agro Harapan Lestari) had the opportunity to learn from experiences, case stories and action plans relating to the implementation of the United Nations Guiding Principles on Business and Human Rights (UNGPs).

Endorsed by the UN Human Rights Council in 2011, the UNGPs provide a global framework 'Protect, Respect and Remedy' to help businesses prevent and mitigate adverse human rights impacts linked to business activity. In support of the principles, Goodhope works to implement policies, procedures and initiatives to:

- 1. Respect the rights of our stakeholders according to conventions / principles.
- 2. Support the provision of infrastructure, facilities, systems and services to fulfil fundamental rights.
- 3. Enable the remediation of any adverse human rights impacts caused by business activities by appropriate action to resolve grievances.



IGCN Business and Children's Rights Working Group. Learning Session 1: "How businesses adopt Children's Rights and Business Principles", 25th February 2019.

Children living in and around our plantations are important stakeholders that could be future employees and that could make significant contributions to business innovation and corporate sustainability.





CSR and medical departments at plantation units support health programs on child nutrition improvement by providing high-protein food and multivitamin supplements for school children around operational areas.

Upper photo: PT Agro Indomas, Central Kalimantan (February 2019.) Lower photo: PT Agro Wana Lestari, Central Kalimantan (March 2019).

Capacity Building to Support Children's Rights

Goodhope participated in the First IGCN Business and Children's Rights Working Group Learning Session: "How businesses adopt Children's Rights and Business Principles". The event held in Jakarta on 25th February 2019 was the first of a series of capacity building sessions to help businesses to:

- 1. Meet their responsibility to respect children's rights and commit to supporting the human rights of children
- 2. Contribute to the elimination of child labour, including in all business activities and business relationships.
- 3. Provide decent work for young workers, parents and caregivers.
- 4. Ensure the protection and safety of children in all business activities and facilities.
- 5. Ensure that products and services and safe and seek to support children's rights through them.
- 6. Use marketing and advertising that respect and support children's rights.
- 7. Respect and support children's rights in relation to the environment and to land acquisition and use.
- 8. Respect and support children's rights in security arrangements.
- 9. Help protect children affected by emergencies.
- 10. Reinforce community and government efforts to protect and fulfil children's rights.

The above 10 principles form the Children's Rights and Business Principles (CRBP) established by UN Global Compact, Save the Children and UNICEF: a framework for businesses to protect children's rights, to help meet the basic needs of children and to expand opportunities to reach their full potential in line with the Guiding Principles of the UN Convention on the Rights of the Child (UNRC).

At the Business and Children's Rights Working Group. Learning Session (25th February 2019) participants discussed what it means for businesses to respect and support children's rights by considering children as important stakeholders that could be future employees and that could make significant contributions to business innovation. Various business scenarios were considered with the aim of identifying how business activities could potentially impact children (both positively and negatively) as family members of employees, impacted by work conditions of parents, as consumers of products, and as community members.

Participation in the IGCN Business and Children's Rights Working Group Learning Sessions follows in from our involvement in the collaborative Children's Rights and Business Principles Palm Oil Program to promote Children's Rights in the palm oil industry and the development action plans and best management practices to address issues affecting children in the palm oil sector.



"Ring the Bell for Gender Equality" 13th March 2019. Indonesia Stock Exchange.

Women's Empowerment Principles By UN Women and UN Global Compact

- Leadership promotes gender equality
- 2. Equal opportunity, inclusion and non-discrimination
- 3. Health, safety and freedom from violence
- 4. Education and training
- 5. Enterprise development, supply chain and marketing practices
- Community leadership and engagement
- Transparency, measuring and reporting

Impacts

Promoting gender equality in employment and income-earning opportunities, and investing in the empowerment of girls and women by improving access to health and education, is known to contribute to:

- reductions in high fertility rates;
- · lower infant and child mortality rates;
- · lower maternal mortality rates;
- further investment in children's health and education;
- increased corporate resilience and sustainability;
- enhanced productivity and economic growth.

Conversely, prohibiting the potential of girls and women hinders economic development and curbs progress towards sustainable development goals.

Promoting Gender Equality

In recognition of International Women's Day (8th March each year) stock exchanges around the world host ceremonies to raise awareness of the opportunities and needs for the private sector to advance gender equality for sustainable development.

"Ring the Bell for Gender Equality" is an initiative by the was United Nations Sustainable Stock Exchange (SSE) Initiative, the UN Global Compact, The United Nations Entity for Gender Equality and the Empowerment of Women (UN Women), Women in Exchange Traded Funds (ETFs), and International Finance Corporation (IFC), and the World Federation of Exchanges (WFEs).

Indonesia participated in the initiative for the first time this year, with "Ring the Bell for Gender Equality" event held at the Indonesian Stock Exchange Building in Jakarta on 13th March 2019. The event was supported by the Indonesia Business Coalition Women's Empowerment (IBWE), Indonesia Stock Exchange (IDX) and IGCN.

Keynote speakers, including Paul Polman (Vice Chair, UN Global Compact) and Sri Mulyani Indrawati (Finance Minister, Indonesian Ministry of Finance) emphasized the importance of gender equality as a central component of several global sustainable development goals and a key contributing factor to the economic success of businesses. Panelists at the discussion "Equality Means Business" provided further information and advice on approaches for integrating and implementing gender equality in companies through leadership support.

In accordance with RSPO P&C 2018, Goodhope is required to establish a gender committee to raise awareness, identify and address issues of concern, as well as opportunities and improvements for women. It is expected that the committee will help to:

- Encourage leadership to promote gender equality.
- Promote the full integration of non-discrimination and equal opportunity policy to prohibit discrimination based on gender and promote gender balance in the workforce.
- Prevent gender-based harassment and violence.
- Close gender gaps relating to education, salary and managerial positions.
- Encourage the implementation of systems that protect the reproductive rights of all.
- Ensure that the needs of new mothers are considered and that actions are taken to address the needs.
- Enhance the impact of women's empowerment programs.
- Integrate gender equality concepts into our education programs and avoid gender bias and the introduction of stereotyping.



New housing provided for workers and their families at PT Agro Wana Lestari, March 2019.



Road improvement activities on the road to Wami Jaya village (Nabire region, Papua) were completed in February 2019 through cooperation between the company (PT Nabire Baru) and village officials.



Free medical services for the people of Sima Village, Yaur District, Papua (2nd January 2019) facilitated by cooperation between PT Nabire Baru and Wami Jaya Community Health Center (PUSKESMAS).



First Aid Training for employees at PT Nabire Baru and PT Sariwana Adi Perkasa. Organized by EHS Department in cooperation with medical team, 22nd February 2019.

Providing and Enhancing Systems, Facilities and Services to Support Human Rights

We support the provision of infrastructure, facilities, systems and services to meet employee entitlements, to create a safe and healthy workplace, and to contribute to sustainable community development.

Infrastructure within the concession areas of our plantations incorporates the housing, sanitation systems, water supply systems, medical services, educational facilities and amenities to fulfil fundamental human rights (decent housing, water and sanitation, and access to facilities and services).

Contributions to infrastructure improvements are also extended to serve nearby local communities through investments in public facilities such as roads, bridges, electricity, school buildings and clean water and sanitation systems. Recent road maintenance activities provide residents of Wami Jaya village (Nabire region, Papua) with improved access to carry out daily activities safely while PT Agro Wana Lestari continues to improve the drainage system in nearby Tewei Hara Village.

We ensure that medical facilities and services are available on site within the concession areas of our plantations and contribute to improved health services for local communities by working with Community Health Centers (PUSKESMAS). In doing so we invest in the health of local communities, particularly maternal, newborn and child health.

Goodhope is increasingly promoting the 5S workplace organization method (translated as "Sort", "Set In order", "Shine", "Standardize" and "Sustain") to enhance efficiency and effectiveness through maintaining a clean, tidy and healthy environment for working place. We also extend the practice to encourage healthy living environments for workers living onsite at plantations.



5S Training and weekly 5S activities introduced to employees at the Premium Group in August 2018 as part of our program to build the 5S culture among employees.



Sustainability internal audit at Sungai Binti Mill. 28th February 2019.



ISO 14001 Re-certification Assessment Visit and OHSAS 18001 Continual Assessment Visit (CAV) at PT. Agro Indomas, Central Kalimantan.



Verification by external auditor, Bukit Santaui Mill, 19th March 2019.



Sustainability Performance and Compliance: Monitoring, Evaluation and Verification

Routine assessment of compliance against the criteria of certification standards continues in the form of internal assessments and audits and verification by Certification Bodies. In March 2019, external auditors visited plantation units for the purpose of:

- ISO 14001 Re-certification Assessment Visit (RAV): PT Agro Indomas Central Kalimantan (AICK) and PT Rim Capital (RCCK), 20th - 21st March 2019; PT Agro Bukit Central Kalimantan (ABCK), 18th - 19th March 2019.
- OHSAS 18001 Continual Assessment Visit (CAV) PT AICK and RCCK 20th - 21st March 2019 PT. ABCK 18th -19th March 2019.
- RSPO verification visit: PT Agro Wana Lestari, 19th 20th March 2019.

Third party auditing were conducted at Premium Vegetable Oils Bhd (PVO), includes SEDEX (Supplier Ethical Data Exchange) Members Ethical Trade Audit (SMETA) to manage and enhance performance in ethical business practices, particularly relating to health and safety and labour standards. The audit has facilitated evaluation of the systems and practices implemented to help make informed business decisions and to fulfil commitments for ethical business practices.

Environmental management at PVO is monitored in accordance with the requirements of the Malaysian Department of Environment (DOE) in accordance with the Environment Quality Act (EQA). We regularly monitor parameters as per the EQA's requirements, including ambient air monitoring, isokinetic stack monitoring of particulate matter, local exhaust ventilation monitoring, effluent monitoring.

Analysis of critical parameters is conducted by an accredited laboratory as specified in the act. As per the Standard's requirement, we analyse all the parameters listed and submit the report to DOE online monitoring system. Furthermore, we regularly monitor the boundary noise, chemical exposure as per the Department of Occupational Safety and Health (DOSH) requirements and submit the reports. At PVO we have an actively working Safety and Health Committee which monitors all safety and health requirements and meets every quarter to review the requirements and implementations. The local fire and civil defence department (BOMBA), audits PVO's refineries annually and issues a Fire Certificate.



Sustainability Management Review. PT Agro Indomas, Central Kalimantan and PT Rim Capital. 22nd March 2019.



Sustainability Management Review. PT Agro Wana Lestari and PT Karya Makmur Sejahtera. 18th March 2019.



Sustainability Management Review. PT Agro Bukit. 16th March 2019.



Third party sustainability assessment of our upstream operations conducted by Environmental Resources Management (ERM).

Sustainability Management Reviews

Annual Sustainability Management Reviews are held to review our performance according to set indicators and to develop new targets for the year. Performance is evaluated by considering the results of key monitoring programs including i. Safety Index; ii. Employee participation on reporting nearmiss, unsafe act and unsafe condition; iii. Environmental parameters; iv. Fire occurrence and response; v. Waste recycling.

Management meetings were held this month for all subsidiaries in Central Kalimantan: PT Agro Bukit (16th March 2019); PT Agro Wana Lestari and PT Karya Makmur Sejahtera (18th March 2019); PT Agro Indomas, Central Kalimantan and PT Rim Capital (22nd March 2019).

Participants at each meeting included the General Manager, Plantation Manager, Heads of Departments and representatives from Regional Office Sustainability Team. Topics for review and discussion included:

- Review of objectives, targets and management programs for FY2018/19;
- 2. Results of Internal Audits and Status of Corrective and Preventive actions;
- 3. Environmental and occupational Health and safety performance:
- 4. Changing circumstances, including revisions in legislation and standards;
- 5. Setting of objectives, targets and management programs for FY2019/20.

Draft targets and objectives and issues raised in each meeting will be used to develop final management programs with specific targets for each unit.

Sustainability Policy Implementation Assessment

The consultancy firm Environmental Resources Management (ERM) has been contracted to conduct biannual sustainability assessments and compliance reviews in order to analyze and evaluate Goodhope's performance relating to the implementation of sustainability commitments of the group. A report on the findings focusing on upstream operations will be completed in April 2019. It will be third report to be completed by the assessment team.

Update on the Precautionary Approach (Stop Work Order) and New Planting Procedure (NPP) Processes

The stop work order for PT Nabire Baru (NB) and PT Sariwana Adi Perkasa (SAP) has been lifted (as of 27th December 2018) in recognition that the conditions defined by the precautionary measure have been satisfactorily met. The Final Compensation Liability for PT NB and PT SAP (decision 28th November 2018) was determined according to the outcomes of the LUCA Reports and respective LUCA Review Reports and a Compensation Concept Note for proposed conservation compensation activities was submitted to RSPO for review in accordance with the RSPO Remediation and Compensation Procedures.

This Compensation Concept Note has now been endorsed by RSPO (decision conveyed on 26th March 2019). We now work on developing the full compensation plan.

Any further new plantings will require the completion of the New Planting Procedure (NPP) process including verification of the NPP documents by an accredited Certification Body and conclusion of the public consultation period. Auditors from TUV Rheinland have been appointed to conduct the NPP verification audits for PT NB and PT SAP.

The stop work order remains for our subsidiaries in West Kalimantan until LUCA reviews have been completed and Final Compensation Liabilities determined according to the outcomes of the LUCA Reports and respective LUCA Review Reports.

Requirements of the Precautionary Approach (Stop Work Order)

Company	HCV Assessment	LUCA
PT NB	 First submitted: 31st October 2017. HCV Assessment Report Quality Panel Review completed (satisfactory outcome): 10th July 2018. 	 First submitted: 31st July 2017. Second LUCA Review completed: 20th July 2018. Final Compensation Liability determined:
PT SAP	 First submitted: 6th November 2017. Review completed (satisfactory outcome): 6th June 2018. 	 28th November 2018. Compensation Concept Note endorsed by RSPO: 26th March 2019.
PT AJB	 First submitted: 31st October 2017. HCV Assessment Report Quality Panel Review completed (satisfactory outcome): 20th September 2018. 	 First submitted: 31st July 2017. Second LUCA Review completed: 25th Jan 2019.
PT BMS		 First submitted: 29th Aug 2017. Second LUCA Review completed: 15th February 2019.
PT SMS		 First submitted: 29th Aug 2017 Second LUCA Review completed: 21st March 2019.
PT SSA	 First submitted: 28th December 2017. HCV Assessment Report Quality Panel Review completed (satisfactory outcome): 28th January 2019. 	 First submitted: 28th Nov 2017. LUCA Review is underway.
PT SHP		 First submitted: 28th Nov 2017. LUCA Review is underway.

PT NB: Nabire Baru, PT SAP: Sariwana Adi Perkasa, PT AJB: Agrajaya Baktitama, PT BMS: Batu Mas Sejahtera, PT SMS: Sawit Makmur Sejahtera, PT SSA: Sinar Sawit Andalan and PT SHP: Sumber Hasil Prima.

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