

Sustainability Journey

Quarterly Report

Foreword

Goodhope has been pro-actively supporting efforts to curb the spread of COVID-19 and minimize impacts due to the disease. Preventative measures and supporting initiatives are conducted across all operating units, protecting our workforce and serving the local communities.

Since March 2020, we have provided 47,000 cloth masks, 100,000 surgical masks, and 1000 rapid test kits to be used by our workers and the surrounding communities.

We have been working closely with local authorities to provide much-needed contributions to community health and medical services in the regions that we operate. In April 2020, the company donated five ventilators, amounting to a cost of IDR 3 billion, to enable intensive care treatment of COVID-19 patients. The donations were made to hospitals in Sampit, Central Kalimantan and Nabire, Papua.

Focusing on COVID-19 prevention, we have introduced considerable changes to our working procedures. We have ensured that facilities are sufficiently equipped with handwashing / sanitizing stations; conduct regular cleaning and disinfecting of workspaces; perform temperature checks; and adopt physical distancing procedures.

Protocols have been established to ensure preparedness in case of any COVID-19 outbreak in and around our plantations and we are supporting government programs to protect against the disease.

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COVID-19 Prevention at our Plantations

Prioritizing the health and safety of our employees, we have introduced standard procedures to protect our employees from COVID-19 pandemic and allow business operations at our plantations continue safely.

Our COVID-19 protocols are aligned with the guidelines of the Indonesian Government and World Health Organization (WHO). Some of the key points include:

1. Provision of necessary protective equipment, including face masks, hand sanitizers, soap and disinfectants.
2. Installation of hand washing and hand sanitizing stations throughout our operations.
3. Campaigns to raise awareness among the local communities and encourage preventative measures, including the critical importance of proper hand washing and hand sanitizing.
4. Regularly disinfecting workplaces, and other commonly used areas and facilities in our estates and mills.
5. Physical distancing measures, controlled entrance and exit to and from estates, and quarantine measures.
6. Health screenings, including regular checks of body temperature prior to entrance to estates and workplaces.
7. Introduction of procedures to deal with any suspected case of COVID-19 and provision of guidelines for employees that display symptoms and full support for our Doctors and nurses as the frontliners to safely provide treatment if needed.



Safety briefings and awareness raising on COVID-19 at plantations in Central Kalimantan.

Briefings among employees are regularly carried out to raise awareness and to encourage individuals to implement everyday prevention measures and adopt changes in working procedures for the prevention and control of COVID-19.



COVID-19 rapid testing.

Mass testing has been conducted in Goodhope's plantation units with the use of 1000 rapid test kits for detection of COVID-19 infection. Zero COVID-19 infections have been recorded.



Installation of signboards informing regional COVID-19 risk status.



Disinfection of offices at plantations in West Kalimantan.



Signboards in Goodhope plantations raise awareness of health precautions during the COVID-19 pandemic.

Contributions to Community Health and Medical Services in Response to COVID-19



Donations of two GE Engstrom Carestation ventilator units to RSUD General Hospital in Nabire, Papua received by the Chairman of the COVID-19 Task Force in Nabire, April 2020.



Donations of three GE Engstrom Carestation ventilator units to RSUD Murjani Hospital, Sampit, Kotawaringin Timur Central Kalimantan via the Chairman of the COVID-19 task force in the region, April 2020.



Installation of GE Engstrom Carestation ventilators and training of their use to the medics in RSUD Murjani Hospital, Sampit, Central Kalimantan.

Goodhope supports the health of local communities in its operating areas by coordinating with local officials and contributing to national and local initiatives to help ensure that the communities remain safe and protected from the impacts of COVID-19 pandemic.

The company has provided essential protective equipment, including face masks, hand sanitizers and soap among employees, employee's families and local communities and has donated health screening devices for temperature checking to local government and community.

We have been working with local COVID-19 Taskforces in spraying disinfectants in villagers' houses and public spaces and conducting campaigns on the risks of the disease and prevention measures. The campaigns communicate the critical importance of proper hand washing and hand sanitizing in order to better tackle this virus spread.

To help ensure that the necessary equipment is available for the treatment of COVID-19 patients, Goodhope has donated personal protective equipments for medical teams and five Engstrom Carestation ventilators, produced by GE Healthcare (USA). Donations amount to a cost of IDR 3 billion, to enable intensive care treatment of patients.

In April 2020, the company donated three ventilator units to RSUD Murjani Hospital, Sampit, Central Kalimantan and two units to RSUD General Hospital in Nabire, Papua. The donation of these critical care respiratory ventilators has helped the recovery of patients in Central Kalimantan and Nabire, Papua.



To support local economic business development in the region and to fulfil the urgent demands for face masks as per the health protocol, Goodhope has initiated a cooperation between the company and local tailors to make three-layer cloth face masks in line with the applicable standard.

The Face Mask Tailor Group formed among communities neighbouring PT Agro Indomas Central Kalimantan (AICK) has produced 15,000 units of three-layer cloth masks. The production of the masks by tailors in local villages provides a source of income for the producers while helping to fulfil the need for sourcing protective masks.

The face masks produced by the village tailors have been distributed to estate workers of PT AICK and Rim Capital (RCKK), the families of our employees and local community members.

Supporting Smallholder Agriculture for Sustainable Food Security



Muskmelon Harvesting, PT ABCK farmer's group, February 2020.



Provisions of seeds and technical assistance on good farming practices have provided viable household's income alternatives.



Goodhope recognizes the need for enhanced food and nutritional security among local communities and implements programs to mitigate any food insecurity and develop social safety nets.

Over the years we have been working with various partner development organizations towards the development and strengthening of collaborative livelihood projects implemented in the local communities surrounding our plantations.

Our aim is to promote resilient and sustainable food production systems that contribute to the provision of socio-economic benefits and ensure that local communities are not impacted by food shortages.

The collaboration between the companies (PT AICK and Rim Capital) and Al-Azhar Foundation established in 2016, has initiated several community development programs designed to empower and give positive impact to the local communities.

The programs focus on providing agricultural training, coaching and business opportunities in pilot villages, including Terawan, Lanpasa and Banua Usang. In doing so, the company supports fish farms, vegetable farming, fruit farming and homestead gardening in the local communities.

Building on the success of these projects and learning from failings, we are increasingly supporting the implementation of similar systems in other villages. The projects are particularly relevant as the safety nets during this pandemic emergency period.

PT Agro Bukit, Central Kalimantan (ABCK) is helping to improve community social economy welfare, through the formation of a farmer's group in Pasir Putih Village, Mentawa Baru. The program supports engagement and encourages farmers to participate in sustainable agricultural management practices.

Since November 2019, PT ABCK has supported the provision of seeds, mulch and technical assistance on good agricultural practices to grow fruits and vegetables such as chilli, eggplant, pepper and muskmelon. In February 2020, the first returns were apparent with the successfully harvesting of muskmelon fruit. The products were sold to local markets in Sampit, allowing the local community to earn additional incomes.



During the period of emergency caused by the COVID-19 pandemic, Goodhope has supported the extra provision of essential needs. In coordination with the local government of Seruyan, PT AICK and RCCK contributed foods, mainly rice and cooking oil to 260 households in six surrounding villages.

Teaching and Learning During the COVID-19 Pandemic

In accordance with the implementation of large-scale social restrictions, school students have been required to study from home in the final few months of the school year to remain safe from COVID-19.

In response to the restrictions and in line with instructions from local authorities, Tunas Agro Primary and Junior High School have introduced online Teaching and Learning for Students. The online method of teaching was introduced to replace teaching and learning activities from class. The Teaching and Learning activities from home initiative was following the Seruyan Sub District Education Authorities Instruction and began on 18th March 2020.

The online approach uses common smart phone communication applications through which students are able to receive assignments from their teachers and submit completed work. Through the use of the system, test and exams for Junior High School Students were also still able to be conducted following the High School Education Curriculum.

The system has required our students and teachers to adapt to the new learning and teaching mechanism and depends on access to the related applications. The Internet, smartphones, and laptops are being widely used to support distance learning during this outbreak. However, the disruption of traditional education systems puts students from low-income families and rural areas at a disadvantage due to inequality in access to the necessary technology. Under such circumstances, Goodhope, via the Agro Harapan Foundation is doing all that it can to enable education with all available means and resources.



Study From Home for students facilitated by Agro Harapan Foundation.



Participation of the Foundation team in the coordination meeting on the preparation for the New Normal in the region organized by COVID-19 Task Force in Kotawaringin Timur in May 2020.

The Agro Harapan Foundation manages 13 of its own schools and supports a further 48 schools in local communities.

All schools have been closed since March 2020 and will only be reopened under government guidelines.

Despite social and technological challenges, the Foundation has been able to facilitate online learning, scheduled teacher-student interaction and organize final examination at all Foundation's schools in line with the government guidelines.

While we await the government decision on the education system under the new normal, we are making preparations to re-shape schooling practices to ensure that we are able to safely provide education services while preventing any COVID-19 outbreak.

Preparations for Land-fire Prevention



Fire awareness socialization to employees.



Regular inspection of fire fighting equipment.

Our response to land fire threats this year must be conducted alongside the threat of COVID-19 and in line with health protocols. Prevention and mitigation efforts require the use of the necessary personal protection equipment and should be conducted practicing physical distancing.



Regular inspection of fire fighting equipment.

During the prolonged dry season in 2019, about 1.6 million hectares of land and forest burned across Indonesia according to Environment and Forestry Ministry data.

Reflecting on the losses from the previous year and anticipating this coming year dry season, it is imperative that we sufficiently address the threats of land-fires in and around our concessions.

In anticipation of the onset of the dry season in Kalimantan, all management units have been requested to take adequate actions have to ensure preparedness and remain vigilant to prevent and mitigate the threat of land-fires.

Assessments to measure the dry season-related risk of land-fire occurrences at each concession area have been conducted based on meteorological data, causal analysis of fire incidence and lessons from past experience, to come up with an updated outlook of fire threats. By assessing the risk of potential land fire occurrence in and around our concessions we can ensure that sufficient preparations can be made ahead of any land-fire.

To sufficiently address the threats, we are working to:

1. Foster multi-stakeholder cooperation with government agencies and local communities to build mutual cooperation and partnership in early detection, early warning and early response to mitigate land/forest fires threat.
2. Conduct fire awareness training and fire response drills for both employees and local communities.
3. Ensure the availability of adequate fire equipment and trained fire response teams.
4. Ensure effective systems for the efficient identification, verification and response to hotspots and fires.

We continue to regularly check information from the ASEAN Specialized Meteorological Centre (ASMC) and Global Forest Watch (GFW), which provide regional data on fire threats by defined indices, and will ensure the implementation of adequate actions on fire prevention and mitigation.



Emergency Preparedness: Land-fire drill involving community representative.

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